



# FAMILY SUPPORT UPDATE NEWS FOR THE WHOLE FAMILY

May 2006

<http://www.minneapolis.afrc.af.mil>

## Important Numbers Around Base

*All commercial numbers are (612) 713-xxxx unless otherwise indicated.*

### 934<sup>th</sup> AIRLIFT WING

TOLL FREE: 1-800-872-3235 + EXTENSION (1-XXXX)

### AIR FORCE ONE SOURCE

PHONE: 1-800-707-5784

INTERNET: [WWW.AIRFORCEONESOURCE.COM](http://WWW.AIRFORCEONESOURCE.COM)

USER ID: airforce

PASSWORD: ready

### FAMILY SUPPORT/RETIREE ACTIVITIES OFFICE

BLDG: 727

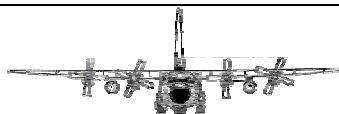
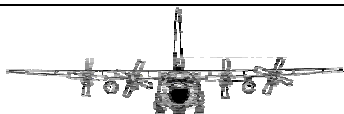
PHONE: EXT. 1516/1517

TOLL FREE: 1-800-231-3517

EMAIL: [family.support@minneapolis.af.mil](mailto:family.support@minneapolis.af.mil)

### FIRST CALL FOR HELP

DIAL: 211



The 934<sup>th</sup> Airlift wing has a new website, a new look and a new address. It is located at [www.minneapolis.afrc.af.mil](http://www.minneapolis.afrc.af.mil) and contains many new features that help keep you in touch with the Air Force Reserve and the happenings here on the base. It is a wealth of information with links to base info such as Base News, Photos, Library, Questions, Lodging, Club info, a Phone Directory and even our very own Family Support to name just a few. Also included are links to news and information in the Air Force Reserve Command and the Air Force. You can read the Viking Flyer or look at on base job opportunities. Log on and check it out. Click on "Contact Us" and give feedback to the 934<sup>th</sup> Public Affairs office.

## Who's Who in Family Support:

TSgt Steve Johnson, TSgt Randy Kline & SSgt Deb Hanson - Family Support Technicians

Darryl Graves Key Volunteer

Retired Activities Office Volunteers

## FAMILY SUPPORT UPDATE

### *"Meet the Key Family Member Program Volunteers"*

By Carrie Moreno  
KFMP Member

The 934<sup>th</sup> Key Family Member Program began in July of 2005. Our mission is "To ensure the well being of family and friends of activated/deployed reservists by providing information, communication, and resources." We have participated and helped to coordinate events like Family Day and the 1<sup>st</sup> Annual Santa Party. We have also made several phone calls to those of you who have activated or deployed family members; offering our confidential support, guidance, and resources. If you are interested in becoming a KFMP volunteer please contact the at Family Support, 612-713-1516/1517.

If you have wondered who the KFMP volunteers are on base, here is your chance to meet us. Each month a volunteer from the group will write a short article about themselves and why they volunteer as a KFMP member. We hope to have a lot of fun with this and you get to know us a little better. This month I would like to introduce KC Harrold.

### KFMP Member KC Harrold



Hi. I'm KC Harrold and I'm a member of the Key Family Member Program. I'm supposed to tell you about myself in the hopes that if you get a phone call from me, you won't think I'm a telemarketer.

I married into the military, TWICE. While I haven't enjoyed all of my marriages (this second one isn't so bad) I have always enjoyed being part of the military family.

I started out in Seattle where I spent the first twenty some years of my life. I earned a teaching degree and was going to spend the rest of my life teaching Special Education within 15 miles of where I grew

up. Ha! Shows what I know. My first life took me to Tyndal AFB, FL then McChord AFB, WA then Tinker AFB, OK and finally Elmendorf AFB, AK. Seven years, two kids, several dogs, many job changes and, oh yeah, a husband change as well, and I was off on my second life.

Another year in Alaska and the decision to give the Reserves a try was made. We packed up the family and moved back to my husband's home town in Alabama so we could be closer to his daughter and become part of the Maxwell AFB family.

Talk about a shock to the system. We were now living deep in the heart of the South where they said that *I* talked funny and the bugs were big enough to carry off my youngest child if I didn't keep a close watch on her. Oh, and did I mention I was within a 10 mile radius of my mother-in-law, my ex-wife-in-law, and my ex-wife-in-law's family? Yeah, living in the South was going to be quite an experience.

We bought a 40 acre horse farm and started breeding and raising Paints and Quarter Horses. I knew that I was going to spend the rest of my life raising horses and learning to like okra and hushpuppies.

Three years later, we were living in Warner Robins, Georgia. 14 months after that, we were once again above the Mason-Dixon line living in Apple Valley, Minnesota. And now *these* people say I talk funny!

I'm teaching Special Education in a wonderful program for ISD #196 in Apple Valley. I coach my 13 year old's DI team and my 7 year old's soccer team. I volunteer at the Humane Society as a dog walker (you wouldn't believe the amount of training it takes to be allowed to walk a dog in the snow – I know I didn't until I sat through it all!) and at the Agape Acres Therapeutic Riding Center in Rosemont.

I joined the Key Family Member Program in the hopes of making the reserves feel more like a family. You military members do amazing things for our country and I'm very proud of that and want to show my thanks. You family members do an equally amazing job of supporting your family member and I want to make sure that you know you are appreciated.

Changes are aplenty in the Family Support center right now and we're kind of treading water. Hopefully, in the near future, you'll see our efforts and know that we are doing what we can do say "THANK YOU FOR ALL THAT YOU DO!"

## FAMILY SUPPORT UPDATE



### Support to severely injured Service members and their families

Each Service has developed programs to support severely injured: Army Disabled Soldier Support System (DS3), Marine for Life (M4L) Injured Support, Air Force Palace HART, and Navy SAFE HARBOR program. It became apparent that a centralized system, with all the Services collaborating, could help to eliminate gaps and overlaps.

DoD established the **Military Severely Injured Center (24/7 Family Support)** on February 1, 2005, to supplement Military Service efforts and ensure all “seams and gaps” are filled. Assistance is available anytime, by calling 1-888-774-1361.

**The MSI Center** acts as a 24/7 hub for information referral and tracking, providing advocacy for financial resources, education and training, job placement, accommodations, personal/family counseling, and service specific issues. Its focus is assisting OIF/OEF severely wounded.

**Care managers** within the Center are assigned to individual Service members and their families as a permanent point of contact for support they may need in recovery and transition to normal duty or civilian life.

**Counselors-Advocates** positioned at or near the major medical centers (military and VA) for the severely injured are being hired to ensure they receive seamless care and support from the Center as well as local resources. Currently, there are C-A's at Fort Hood - TX, Brooke Army Medical Center - TX, Fort Lewis - WA, Fort Drum - NY, Fort Carson - CO, VA Poly Trauma Center - Minneapolis, MN, San Diego - CA, Fort

Campbell – KY, Fort Riley – KS, VA Hospital – Atlanta, GA, Walter Reed Army Medical Center - Washington, DC, and the Bethesda National Naval Medical Center - MD.

**Employment Career Center** Web site in conjunction with military.com is complete. This site will provide links to all of the employment services offered throughout the government, and also linked To private sector employers  
[www.military.com/support](http://www.military.com/support).

- As Service members and their families are ready, provides employment counseling that will lead to education, training, and/or job placement choices.
- Potential employers are being identified and shared through the employment working group so that all Service members and their spouses who are ready-to-work and can be considered for available positions. Employment services are being customized for candidate/job ‘fit’.

**Severely Injured Joint Service Working Groups.** The Center has nine joint working groups to assist in streamlining processes and developing resources to better serve the severely injured and their families: Employment, Federal Employment, Family Center Support, Support Service Injured Support Programs, Policy & Legislation, Financial Support, Information Technology, VA Benefits, and Supporting Organizations.

**Federal Department Interface** (Departments of Labor (DoL), Veterans Affairs (VA) and Transportation (DoT), and Homeland Security) are part of the Center's permanent staff to coordinate support.

- DoL is assisting in obtaining civil service and private sector jobs through its OneStop Centers around the country.
- DVA is cutting red tape to assist severely injured access medical and benefits support.
- Transportation Security Agency (TSA) has assigned officers to the Center to coordinate itineraries of the severely injured through a toll free number to ensure they are provided badly needed expedited and appropriate care during airport security screening.

<b>FAMILY SUPPORT UPDATE</b>
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## Attention: Children of the 934<sup>th</sup> Airlift Wing!!!

The members of the Key Family Member Program (KFMP) are excited to invite you to share your story with us! Here is your chance to introduce yourselves and tell us what you think is great about your Mom or Dad being in the Air Force Reserves. Each month we would like to print one of the stories in the Viking Flyer Family Support insert.

If you want, you can use this page to write your story. Just tear it out and send it to us at the address below. If you need more room, just add an additional page. You can include a drawing or a photo too! ☺

Just mail your story to:

Family Support  
c/o Children's Story  
760 Military Hwy, Bldg 727  
Minneapolis, MN 55450

Or, if you prefer you can email us your story at [Family.Support@minneapolis.af.mil](mailto:Family.Support@minneapolis.af.mil).

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